



#12

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of: Lundy Lewis

Serial No.: 09/578,156

Filed: May 23, 2000

For: Method and Apparatus for Event Correlation in  
Service Level Management (SLM)

Attorney Docket No.: APB-019 (7161)

Group Art Unit: 2183

Examiner: Scott M. Collins

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Technology Center 2100

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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Date of Deposit November 7, 2003

I hereby certify that this transmittal letter and the papers referred to as being enclosed therein are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Signature

David R. Burns  
David R. Burns

Please Print Name of Person Signing

**RESPONSE**

Dear Sir:

In response to the Office Action mailed May 14, 2003, the response period of which is extended to November 14, 2003 by the accompanying Request for Extension of Time, Applicant submits the following remarks.